



1276 Hanover Street • Manchester, NH 03104
(603) 622-3262 • www.villacrestcommunity.com

June 2017

Villa Crest View

Activities

Musical Entertainment

- 6/7 2pm Music w/Ron Chase
- 6/9 7pm Happy Hour
- 6/14 2pm Music w/Stan, Jr.
- 6/21 2pm Richard King
- 6/28 2pm Bob Rutherford
- 6/30 7pm Happy Hour

Outings

- 6/2 10am 10 Pin Bowling
- 6/5 1pm Christmas Tree Shop
- 6/9 11am Lunch @ Bolton's
- 6/12 11am Cracker Barrel
- 6/16 10am Bowling Park Plc
- 6/19 1pm Fuller Gardens
- 6/23 1pm Kmart Shopping
- 6/26 1pm Ice Cream @ Lake
- 6/30 1pm Ice Cream @ Lake

Employee of the Month

June Is Partner Appreciation Month

In addition to Father's Day, June 2017 is Villa Crest Nursing and Retirement Center's Partner Appreciation Month. This is a new twist on the celebrations that occur throughout the year as each department celebrates special recognition days. For example, National Nurses Day occurred in May, Social Work Month was in March, and Recreation partners are usually honored in January. But we're going to dedicate one month to a center-wide recognition event!

The month will include opportunities for residents and family members to learn more about the partners, to eat

together, to participate in contests together, and to thank, honor, and recognize the dedicated staff of Villa Crest.

Residents and family members are encouraged to write notes, cards, or letters about specific partners who have touched their lives and to send them to Sarah McEvoy, Administrator. These special wishes will be shared with partners throughout the month. Thank you for joining the celebration!



Beth Masella, Receptionist, and Marlene Dalton, LNA, celebrate National Nursing Home Week.



The Butterfly Place

We had a wonderful spring afternoon at The Butterfly Place, enjoying nature's beautiful creatures.





Your Opinion

Residents and family members are given regular opportunities to give feedback via the My InnerView customer satisfaction survey. Surveys returned to National Research Corporation are used to rate the services provided at Villa Crest against those provided by a peer group. In March, Villa Crest achieved consistently higher ratings than the peer group. For example, the score for willingness to recommend Villa Crest to others seeking care was 93% while the peer group average was 78%. Villa Crest rated 100% for cleanliness while the average peer score was 76%.

Villa Crest partners appreciate this feedback and work hard to continue improving scores in all categories.

Happy Birthday



Resident Birthdays

- 06/08 Amelia Szepan
- 06/08 Robert Flux
- 06/09 Mary Kiley
- 06/09 Barbara Zapora
- 06/11 Helen Tomasko
- 06/12 Teresa Beausoleil
- 06/13 Arthur Gosselin
- 06/18 Marie Lamarre
- 06/29 June McCue

Partner Birthdays

- 06/02 Tara Deblois, LPN

- 06/06 Carol Amargo, LPN
- 06/06 Donna Lemire, LPN
- 06/07 Leanne Lafreniere, RN
- 06/08 Kerry Vazquez, LNA
- 06/09 Lisa Levasseur, LNA
- 06/10 Kim Rex, RN
- 06/14 Sylvie Roberge, LNA
- 06/15 Beth Masella, Receptionist
- 06/15 Dawn Booth, LPN
- 06/28 Nancy Laboe, RN



2017/2018 Educational Lecture Series

The Social Work Department is organizing and coordinating a lecture series on topics that may be of interest for residents and family members. These learning opportunities will address such important topics as Palliative care and Alzheimer's Disease. These speakers will offer interactive practical information on Family Member Advocacy and Making the Most of Your Visit. The final topic under consideration is a panel discussion of important financial planning information.

Experts will be brought to the center to speak, answer questions, and make resources available. Events are being planned at various times of day in order to accommodate working

families and seniors who do not drive after dark. There will be brown bag luncheon sessions and evening wine and cheese events.

A save the date postcard will be in the mail soon!



Is that "Rosie the Riveter" or North Unit Partners celebrating National Nursing Home Week?

Spotlight on Alzheimer's

Fundraiser Success

Residents, families, and partners enjoyed a spring evening in Paris to raise funds in the fight to cure Alzheimer's Disease. This fund-raising event, which raised over \$1,000, is just one of many events that are planned throughout 2017.

National HealthCare Corporation (NHC) is an Alzheimer's Association Gold Level company, raising over \$250,000 per year for the past two years. Villa Crest Nursing and Retirement Center has been part of the National HealthCare Corporation (NHC) effort and in 2016 achieved a record total of \$5200 in donations.

In 2017, the partners of Villa Crest have set an ambitious goal of \$7500. This challenge comes in memory of Melinda Vance, NHC Corporate Walk to End Alzheimer's Team Leader, who dedicated years of her life to this wonderful cause. Melinda died suddenly at the end of 2016 and it is in her memory that the Alzheimer's Association established the Melinda Vance Legacy Award.

Watch for future fund-raising events and mark the date of September 23, 2017 on the calendar. This is the date of the Manchester, New Hampshire walk and Villa Crest will be gathering a big team to walk. We Need You!



Suzanne Rivard, LNA, with her husband, David, enjoying the Springtime in Paris event.



Helen Tomasko enjoys delicious Parisian treats sponsored by Kristy Ayi from Concord Regional VNA.



Arthur and Linda Hamel stop by the Eiffel Tower for a photo.



Father's Day

"My father gave me the greatest gift anyone could give another person; he believed in me."
—Jim Valvano

"My dad had this philosophy that if you tell children they're beautiful and wonderful then they believe it, and they will be."
—Emily Mortimer

"My father was my teacher. But most importantly he was a great dad."
—Beau Bridges

"It was my father who taught me to value myself. He told me that I was uncommonly beautiful and that I was the most precious thing in his life."
—Dawn French

"My father believed in toughness, honesty, politeness and being on time. All very important lessons."
—Roger Moore

...Get to Know Your Neighbor ...



Richard "Dick" Roy

Richard Roy was born in Manchester, NH. He attended Bishop Bradley High School and worked at his father's restaurant, "Roy's Lunch."

Dick joined the Navy in 1954 and worked on the USS Cambria as a clerk typist. He received the National Defense Service Ribbon, and after an honorable discharge, he served in the Naval Reserves until 1960. Dick married his wife, June, in 1958. They lived in Manchester where they raised their 2 daughters. Dick volunteered for many organizations, including the Jaycees, the Fix It Program and at Maple Leaf Health Care Center. He was also involved in the National Society for the Preservation of Covered Bridges where he held various positions over 50 years. He retired from the Board of Directors last year.

Dick's hobbies include photography, stamp and postcard collecting. Other than spending time with his family, his true passion is woodworking. He could often be found in his woodworking shop making anything from plaques to furniture. Dick also made beautiful Intarsia pieces. These are pictures made from different types and colors of wood inlaid into one another to fit like a jigsaw puzzle.

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